

HOTEL FACTSHEET 2022

HOTEL: AQUAHOUSE HOTEL & SPA		LOCAL CATEGORY: 5*		RESORT:	
Address: Sts. Constantine and Helena Resort, Varna, Bulgaria					
e-mail: reservations@aquahousehotel.com					
Telephone:		web page:		Sts. Constantine and Helena Resort	
LOCATION					
	YES	NO	FREE	EXTRA CHARGE	REMARKS
greenery around hotel	X				
hotel's garden	X				
distance to the nearest airport (km)	18 km				Varna Airport, 20 minutes drive in normal traffic/ 30 minutes drive in rush hour
distance to the town centre (km)	10 km				
distance to the beach (m)	50 m				
shuttle bus to the beach		X			
shuttle bus to the centre		X			
HOTEL GENERAL INFORMATION					
year of building	2022				
number of floors	5				
number of lifts	8				
number of rooms	411 45 000 sq.m. area				
FACILITIES AND SERVICES	YES	NO	FREE	EXTRA CHARGE	REMARKS
special rooms for disabled guests	X				
disabled guests' general amenities	X				
air-conditioning in public places	X				
guarded car park		X			
parking lot	X				unattended, with limited capacity
credit cards accepted	X				Visa, Master Card
pets allowed	X			X	on request, only small up to 10 kg.
shops	X			X	take away shop in the lobby
laundry	X			X	
public beach	X		X		
sunbeds on the beach	X		X		
sunshades on the beach	X		X		
beach towels	X		X		
Wi-Fi	X		X		
RECEPTION					
check-in time	after 15:00 o'clock				
check-out time	till 11:00 o'clock				
	YES	NO	FREE	EXTRA CHARGE	REMARKS
exchange desk	X				
safety deposit box	X				in rooms
room service	X			X	
rent-a-car	X			X	
iron available	X		X		
conciierge	X				

FOOD & BEVERAGES					
breakfast	X		X		buffet 07:30 - 10:30
lunch	X		X		buffet 12:30 - 14:30
dinner	X		X		buffet 18:00 - 21:00
					Local and imported alcoholic drinks, draft beer and soft drinks from machine 10:30 – 23:00; Beverages are served 24 hours except strong spirits, beer and wine, which are served between 23:00 and 10:30 but only against extra charge.
lobby bar	X				
pool bar	X				
beach bar	X				included in the AIU programme soft and cold drinks, draft beer and snacks 10:30 - 18:00
The Terrace restaurant	X		X		main restaurant, buffet table, at least 3 thematic buffets per week
Green Restaurant	X		X		adults only, separate kids/ teen area, buffet table
The Grill restaurant	X			X	BBQ
Kanpai restaurant	X			X	a-la-carte, Asian cuisine

ROOMS					
DELUXE KING PARK VIEW ROOM	YES	NO	FREE	EXTRA CHARGE	REMARKS
aprox. sq.m					39 sq.m.
air-conditioning (central/individual)	X		X		
TV (local / sat)	X		X		
phone	X				phone calls are charged
minibar	X			X	complimentary a bottle of water daily
coffee machine	X		X		free coffee/ tea once per day
safety deposit box	X		X		13' laptop size
sea view supplement	X			X	
Internet (wireless)	X		X		high speed Wi-Fi
balcony with furniture	X				
bed type					double king size bed
extra bed possibility		X			
satin bedding	X				
room tidying up (how often)					daily
towels change (how often)					daily
bed linen change (how often)					2 times a week
floor type (terracota / parquet / carpet)	only ground floor rooms with terracota, higher floors - carpet				
DELUXE DOUBLE ROOM	YES	NO	FREE	EXTRA CHARGE	REMARKS
aprox. sq.m					41 sq.m.
air-conditioning (central/individual)	X		X		
TV (local / sat)	X		X		
phone	X				phone calls are charged
minibar	X			X	complimentary a bottle of water daily
coffee machine	X		X		free coffee/ tea once per day
safety deposit box	X		X		13' laptop size
sea view supplement	X			X	
Internet (wireless)	X		X		high speed Wi-Fi
balcony with furniture	X				
bed type					twin beds
extra bed in a room (what type)	X				fold-out bed
2nd extra bed possibility		X			
satin bedding	X				
room tidying up (how often)	X				daily
towels change (how often)	X				daily
bed linen change (how often)	X				2 times a week
floor type (terracota / parquet / carpet)	only ground floor rooms with terracota, higher floors - carpet				

SUPERIOR DOUBLE ROOM	YES	NO	FREE	EXTRA CHARGE	REMARKS
aprox. sq.m					47 sq.m.
air-conditioning (central/individual)	X		X		
TV (local / sat)	X		X		
phone	X				phone calls are charged
minibar	X			X	complimentary a bottle of water daily
coffee machine	X		X		free coffee/ tea once per day
safety deposit box	X		X		13' laptop size
sea view supplement	X			X	
Internet (wireless)	X		X		high speed Wi-Fi
balcony with furniture	X				
bed type					twin beds
extra bed in a room (what type)	X				double sofa 160 x 200 sm
2nd extra bed possibility		X			
satin bedding	X				
room tidying up (how often)	X				daily
towels change (how often)	X				daily
bed linen change (how often)	X				2 times a week
floor type (terracota / parquet / carpet)	only ground floor rooms with terracota, higher floors - carpet				
EXECUTIVE DOUBLE SEA VIEW ROOM	YES	NO	FREE	EXTRA CHARGE	REMARKS
aprox. sq.m					47 sq.m.
air-conditioning (central/individual)	X		X		
TV (local / sat)	X		X		
phone	X				phone calls are charged
minibar	X			X	complimentary a bottle of water daily
coffee machine	X		X		free coffee/ tea once per day
safety deposit box	X		X		13' laptop size
Internet (wireless)	X		X		high speed Wi-Fi
balcony with furniture	X				
bed type					twin beds
extra bed in a room (what type)	X				fold-out bed
2nd extra bed possibility		X			
satin bedding					
room tidying up (how often)	X				daily
towels change (how often)	X				daily
bed linen change (how often)	X				2 times a week
floor type (terracota / parquet / carpet)	carpet				
PREMIUM FAMILY SEA VIEW ROOM	YES	NO	FREE	EXTRA CHARGE	REMARKS
aprox. sq.m					41 sq.m.
air-conditioning (central/individual)	X				
TV (local / sat)	X		X		
phone	X				phone calls are charged
minibar	X			X	complimentary a bottle of water daily
coffee machine	X		X		free coffee/ tea once per day
safety deposit box	X		X		13' laptop size
Internet (wireless)	X		X		high speed Wi-Fi
balcony with furniture	X				
bed type					twin beds
extra bed in a room (what type)	X				double sofa 160 x 200 sm
2nd extra bed possibility		X			
satin bedding	X				
room tidying up (how often)	X				daily
towels change (how often)	X				daily
bed linen change (how often)	X				2 times a week
floor type (terracota / parquet / carpet)	carpet				

PINE POOL SWIM-UP DOUBLE	YES	NO	FREE	EXTRA CHARGE	REMARKS
aprox. sq.m					41 sq.m.
air-conditioning (central/individual)	X				
TV (local / sat)	X		X		
phone	X				phone calls are charged
minibar	X			X	complimentary a bottle of water daily
coffee machine	X		X		free coffee/ tea once per day
safety deposit box	X		X		13' laptop size
Internet (wireless)	X		X		high speed Wi-Fi
balcony with furniture	X				with direct access to the Pine pool
bed type					twin beds
extra bed in a room (what type)	X				double sofa 160 x 200 sm
2nd extra bed possibility		X			
satin bedding	X				
room tidying up (how often)	X				daily
towels change (how often)	X				daily
bed linen change (how often)	X				2 times a week
floor type (terracota / parquet / carpet)	carpet				
PREMIUM CORNER STUDIO	YES	NO	FREE	EXTRA CHARGE	REMARKS
aprox. sq.m					80 sq.m.
air-conditioning (central/individual)	X				
TV (local / sat)	X		X		
phone	X				phone calls are charged
minibar	X			X	complimentary a bottle of water daily
coffee machine	X		X		free coffee/ tea once per day
safety deposit box	X		X		13' laptop size
sea view supplement	X			X	
Internet (wireless)	X		X		high speed Wi-Fi
balcony with furniture	X				
bed type					double king size bed
extra bed in a room (what type)	X				double sofa 160 x 200 sm
2nd extra bed possibility		X			
satin bedding	X				
room tidying up (how often)	X				daily
towels change (how often)	X				daily
bed linen change (how often)	X				2 times a week
floor type (terracota / parquet / carpet)	carpet				
BLACK SEA ONE BEDROOM SUITE	YES	NO	FREE	EXTRA CHARGE	REMARKS
aprox. sq.m					86 sq.m.
air-conditioning (central/individual)	X				
TV (local / sat)	X		X		
phone	X				phone calls are charged
minibar	X			X	complimentary a bottle of water daily
coffee machine	X		X		free coffee/ tea once per day
safety deposit box	X		X		13' laptop size
sea view	X				
Internet (wireless)	X		X		high speed Wi-Fi
balcony with furniture	X				
bed type					double king size bed
extra bed in a room (what type)	X				double sofa 160 x 200 sm
satin bedding	X				
room tidying up (how often)	X				daily
towels change (how often)	X				daily
bed linen change (how often)	X				2 times a week
floor type (terracota / parquet / carpet)	carpet				

BATHROOM					
Amenities	YES	NO	FREE	EXTRA CHARGE	REMARKS
walk-in rain head shower	X				
hairdryer	X				
artisan SPA amenities	X		X		
towels	X		X		
bathrobe	X		X		on request
slippers	X		X		
SPORTS & ACTIVITIES					
outdoor swimming pool	X		X		5 outdoor pools with thermal water
sunbeds by the pool	X		X		
umbrellas by the pool	X		X		
indoor pools	X		X		semi-olimpic swimming pool, kids pool, baby pool, hot thermal pool, therapeutic pool with underwater gym equipment
fitness center/ outdoor/ indoor	X		X		
CHILDREN					
	YES	NO	FREE	EXTRA CHARGE	REMARKS
baby cot	X		X		on request
high chairs in the restaurant	X		X		
kid's corner in restaurant	X		X		
separate outdoor children's pool with water slides and the waterfall of the Adventure river	X				
baby sitting	X			X	
kids club	X				from 4 to 12 years, 6 times a week, half a day
animation for children	X		X		included in the AIU
playground	X				
SPA CENTRE					
	YES	NO	FREE	EXTRA CHARGE	REMARKS
Aqua area	X				6 thermal water indoor pools with different size
sauna	X		X		several types of saunas
steam bath	X		X		
salt room	X		X		
turkish bath	X			X	
massage	X			X	
SPA therapies	X			X	
medical help	X			X	
ENTERTAINMENT					
entertainment programme for adults and children	X		X		6 days a week
night club/disco		X			
conference hall	X			X	