

## FACT SHEET SEASON 2021

### General Facilities & Services



Melia Grand Hermitage is located in Golden Sands resort, 18 km north of the city of Varna, directly at the Black Sea coast. The Hotel offers 5-star facilities, amenities and services. It is surrounded by lush green terraces leading down to the promenade and the beach (at approx. 100 m distance).

Total Number of Rooms: 727  
 Number of Restaurants: 3 Number of Bars & Bistros: 6 Number of Elevators: 8  
 room service  
 Luggage room  
 Business Services  
 Currency Exchange/ ATM Money Machine  
 Doctor on call / duty  
 Dentist  
 Executive/VIP services  
 Taxi lot  
 Hair Dresser  
 Laundry and dry-cleaning  
 Mail services  
 Multilingual staff  
 Porter/Bellboy  
 In - Room safe (free of charge)  
 Shoe shine service / machines  
 Wake up calls  
 100% of the rooms are non-smoking  
**Non-smoking hotel.**  
 Designated smoking areas in the hotel are available.  
 No pets allowed  
 Parking

MELIA Hotel Beach **upon availability** during the period 01.06. - 15.09.2020, use of 1 parasol and 2 sunbeds per room. (drinks and snacks are included in the All Inclusive Package)



### Rooms & Suites: 727

Total No. of rooms (without suites): 697

#### **Park View Deluxe Rooms 332**

approx. 43 sqm, located on each floor

Twin - 138 rooms

King - 189 rooms

5 rooms for physically impaired guests

#### **Sea view Deluxe Rooms\* 232**

approx. 43 sqm, located on each floor

Twin - 61 rooms

King - 171 rooms

**\* The Deluxe room sea view is not with guaranteed direct sea view. The view could be side sea view and it is upon availability of the hotel.**

#### **THE LEVEL Rooms Park view 26**

approx. 43 sqm, on floors: 4 - 8

Twin - 10 rooms

King - 16 rooms

#### **THE LEVEL Rooms Sea view 107**

approx. 43 sqm, on floors: 4 - 8

Direct view over the Pool and Sea

Twin - 28 rooms

King - 79 rooms

Total No. of Suites 30

#### **THE LEVEL Junior Suites 15**

64 - 68 sqm, on floors 0 - 7

cozy sofa & armchairs

side view to the sea and the pool

#### **THE LEVEL Deluxe Suites 13**

63 - 89 sqm

Located on floors 6, 7, 9

in the four ends of the hotel

dining area with kitchen

facilities, luxury bathroom with

Jacuzzi (single or double, upon

availability)

#### **THE LEVEL Hermitage Suite 1**

225 sqm, on 5th floor Direct

sea view

Large Balcony

2 bedrooms (1 twin, 1 king)

Large living room with large plasma screen

dining table for 6 persons

Kitchen

#### **THE LEVEL Romance Suite 1**

100 sqm on 9th floor

Direct sea view Large

Balcony Round bed

Round Jacuzzi

## Restaurants & Bars

### Restaurant Hermitage



Number of seats: min 550 (indoors) & 115 (outdoors).  
Restaurant type: Buffet-style restaurant Cuisine type: International  
Breakfast / Lunch / Dinner

- Salad buffet
- Diet corner
- Bread station
- Show cooking station
- Pastry buffet
- Kids food corner
- Cold and hot meals
- Pasta corner

\*Theme dinner buffets - Asian, Bulgarian and European.

### Restaurant THE LEVEL



Number of seats: 120 (indoors) & 100 (outdoors)  
Restaurant type: Buffet-style restaurant  
Cuisine type: International Breakfast, buffet lunch and dinner

### Café Roma



Number of seats: 110  
Restaurant type: Lobby Bistro & Bar

### Sunshine Café



Number of seats: 180  
Restaurant type: Pool Bar

### Ice Cream stand



## General Room Amenities



- Balcony with table and chairs
- Air Condition and heating
- Fresh air windows
- Electronic Key Card System
- Full size mirror
- Table and armchairs
- SAT TV with remote control
- Minibar
- Safe
- Mahogany veneered wood furniture and burgundy striped or polka-dotted fabrics, blackout curtains, ottomans
- Door chimes, safety lock and do not disturb signs
- Dimmed lights

### Bathroom:

- Bidet
- Hairdryer
- Separate shower booth with Central Rain Shower and bathtub on side.
- Shaving / Beauty two-sided magnifying mirror
- Telephone
- Emergency button
- Most rooms with double basin
- 2 cosmetic etageres
- TV volume control

### Business features:

- Working Desk
- Wi-Fi internet connection (free of charge)
- 3 Direct dial telephones with speaker system and self-programmable wakeup call system.

## YHI SPA Center

- 1315 square meters span
- Guarded Indoor Pool - 22 x 12 m size, 1.20-1.80 m depth
- Guarded Outdoor Pool - 32 x 18 m size, 0.60- 1.80 m depth
- \*Toddlers without bathroom training and/ or in diapers are not allowed in the pool for health safety reasons.
- Turkish Bath (subject to additional payment)
- Towel service
- Sauna with outdoor gardens (subject to additional payment)
- Gym (free of charge)
- Beauty & Health Club with 18 treatment rooms
- Beauty Parlor (on level L, promenade access)
- Dentist
- Doctor

### The Stage Bar



Restaurant type: Pool Bar. Open in high season.

Number of seats: 300

### Italian Panini

Restaurant type: Snack

### German pub The Bierstube



Number of seats: 72 (indoors)

Restaurant type: Traditional German snacks, Pretzels, sausages Drinks and German beer.

### Italian restaurant Al Dente



Number of seats: 120 (indoors) & 80 (outdoors)

Restaurant type: Pizza & snack

Italian buffet dinner (with prior reservation at Reception)

Late breakfast

Outdoor terrace available during the summer period

### Paellador Levante



Number of seats: 100 (indoors) x 68 (outdoors)

Restaurant Type: Variety of Paella

Outdoor terrace available during the summer period.

### THE LEVEL Lounge



Number of seats: 50

Restaurant Type: Exclusive lounge for The Level clients

### VIP SPA Suite (additional charge apply)



SPA Treatments:

- YHI Global Treatments
- Various Massages (parts of the body, full body, Aroma Therapy, ...)
- Combination treatments
- Special Body Treatments:
- Traditional Turkish Massage
- Body Peelings
- Algae Therapy
- Hot Stone Massage
- Thracian Wine Ceremony
- Wedding Preparation Package for two
- Facial care

### THE LEVEL Garden and pool area



### MINI KIDS SPA



Kids & Co by Melia



Special concept for for children, age 4-12:

- See daily kid's activity schedule
- Kids&Co by Melia Mini Reception
- Kids&Co by Melia Mini YHI SPA
- Kids Pool
- Mini Disco every evening
- Exclusive Kids Club
- Kids Jogging\*
- Crazy Chair\*
- Table Tennis\*
- Kids Aerobics\*
- Water Games (only in summer) \*
- Playground Games\*
- Hide and Seek\*

\*Changes may apply according to the kids' animation program.

### Meetings & Banqueting



### Water Slides and Rope Par



From June to September  
Available to all hotel guests

### Facilities for physically impaired guests

5 rooms for physically impaired guests, conveniently located on the Lobby level (1), featuring:

- Rails in bathroom
- Raised toilet grab bar
- Safety bar in shower
- Walk-in shower

Wheelchair Accessible Elevators

### Internet

Free Wireless Data Connection in Public Areas and Conference Area (WiFi)

Free Internet Access in all guestrooms (Wi-Fi)

### Shops

Hairdresser

Bulgarian Gold

Spa Boutique (with YHI oils and YHI fragrances and eco-minded body products)

### Safety & Security

Hotel meets fire safety code

24 Hour security

Uniformed security

Alarms have strobe lights

Audible alarms in public areas, hallways and bedrooms

Video surveillance entrance, hallways and public areas

Smoke detectors in hallways, public areas and bedrooms

Fire extinguishers in hallways

Fire detectors in public areas, hallways and bedrooms

Sprinkler system in all areas

Emergency lighting and evacuation drill

First aid available

Multiple exits on each floor

Parking attendants

Well-lit exit signs and walkways

information, emergency exit maps, sprinkle

### Distance to Important locations:

**Primary Airport:** Varna Airport, 25 km; Airport Code: VAR

**Main Railway Station:** Varna Train Station, 17 km

**Fairground:** Sport Palace Varna, 17 km

Festival Complex, 17 km

### Points of Interest\*

Golden Sands Nature Park 0.5 km

Historic downtown of Varna 17 km

Varna Dolphinarium 15 km

Aladzha Monastery 3 km

Balchik Palace and Botanical Garden 13 km

The Stone Forest 45 km

Cape Kaliakra 60 km

The Roman Thermal Baths 17 km

The Archaeological Museum 17 km

National Maritime Museum 17 km

\*Bookable at Tour Operators' Desks ( Level L)

meeting and conference rooms:

- **Hermitage Grand Ballroom:** 372 sqm, 3.5 m height, 420 pax theatre style, 150 pax banqueting

- **Meeting Hall: Lisimah** (connected to the Ballroom): 116 sqm, 3.5 m height; 80 pax theatre style, 33 pax classroom

- **Meeting Hall: Satok:** 156 sq.m., 3.5 m. height; 150 pax theater style, 72 pax classroom

- **3 Boardrooms: Boardroom Cotis, Odris, Spartak:** Each 37 sqm, 5 m height; 16 pax boardroom style

- **Boardroom Orpheus:** 76 sqm, 5 m height; 50 pax theatre style, 40 pax classroom

- **Hall Rezos** - width (4.10sqm) length (10sqm)

### Conference Services:

Equipment Rental\*

Audio-Visual-Equipment

Flipchart

Free Internet Connectivity via Wi-Fi

Portable and wireless Microphones

Pin board

White board

Screen

Sound Equipment

Technicians available

Video conference

Video recorder

**\*Some of the items are subject to prior notice and charges may apply.**

### Parking\*

Underground Garage Parking

Outdoor VIP Parking area

RV or Truck Parking

Valet Parking

Parking Area Patrolled

Well Lit Parking Area

24/7 CCTV

**\*Charges apply**

### Activities In-house and nearby

#### In-house:

- Pool
- Billiard
- Outdoor Volleyball playground
- Chess
- Darts
- Backgammon
- Table Tennis
- Gym
- Daily children activities
- Shopping

#### Nearby:

- Water sports
- Jet skiing
- Horseback riding
- Sailings / Boating
- Scuba Diving
- Surfing
- Tennis Court
- Bowling
- Water skiing
- Fishing
- Mini Golf
- Museum/Gallery viewing
- Natures preserves/trails
- Night Clubs
- Theatre
- Casinos

Melia Grand Hermitage

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**\*The Hotel reserves the right to implement changes in certain aspects of the services, provided without prior notice. Guests are entitled to detailed description of the respective service on demand upon check-in.**