

## Description of services

### RESTAURANTS AND BARS

#### Main Restaurant

**Buffet Breakfast** 08.00 h. - 10.30 h.

**Buffet Lunch** 12.30 h. - 14.00 h.

**Buffet Dinner** 18.00 h. - 20.30 h.

\* During the Breakfast are served juices and hot drinks.

\* During the Lunch and Dinner local soft drinks, wine and beer as well.

\* Thematic dinners take place 4 times per week. (Bulgarian, Italian, Mediterranean, Caribbean, Aisian)

\* Kids buffet (for lunch and dinner) is available during the period 01.07 – 31.08

#### Restaurant „Food Corner“

**Snacks** 12.00 h. - 15.00 h.

**Ice cream** 12.00 h. - 15.00 h.

#### Pool Bar

**Sweets and Fruits** 15.00 h. - 17.00 h.

#### List of All-inclusive beverages offered at the Bars

**Lobby Bar "Atrium"** 08.30 h. - 00.00 h.

**Local soft drinks:** Draft drinks and juices, table water, sparkling water, non-alcoholic cocktails, coffee and tea, cacao, milk, coffee with milk.

**Local Alcoholic beverages:** Alcoholic beverages, cocktails with alcohol, draft beer, bulk wine

**Pool Bar** 08.30 h. - 18.00 h. (According to the weather conditions)

**Local soft drinks:** Draft drinks and juices, table water, sparkling water, non-alcoholic cocktails, coffee and tea, cacao, milk, coffee with milk.

**Local Alcoholic beverages:** Alcoholic beverages, cocktails with alcohol, draft beer.

**All Inclusive drinks are offered UNTIL 23:00 o'clock.**

### Relax Zone

09.00 h. - 18.00 h

\* Reception

\* Outdoor swimming pool on 2 levels

\* Indoor swimming pool

\* Pool towels

\* Jacuzzi, steam bath, Hammam, adventure show

\* Different kinds of massages and treatments

\* Hairdresser, manicure, pedicure

\* Doctor's office

### SPORT & ENTERTAINMENT

- Table tennis, petanque, volleyball and mini-football, aqua gym, stretch, fitness indoor and open-air, chess, backgammon.

- Entertainment for adults six times per week.

- Pool, electronic games, foosball in **Games room "Graffiti Lounge"** available 24 hours

## FOR KIDS

- Mini disco – 6 times per week during the period June-September
- Kids daily entertainment during the period June-September (from 10.00 to 12.00 h. and from 15.00 to 17.00 h.)
- Kids playground and kids club (4-12 years)
- Kids buffet (for lunch and dinner, 01.07 – 31.08)
- High chairs in the Restaurant

## SERVICES FREE OF CHARGE

- Meals in the Main Restaurant and in the restaurant "Food Corner"
- All inclusive drinks at the Lobby Bar and the Pool Bar
- Indoor and outdoor swimming pools, parasols and sundecks at the pool, towels for the pool
- Indoor and open-air Fitness
- Table tennis
- Sport activities as a part of animation program
- Wi Fi in the hotel
- Entertainment program for adults and kids
- Tourist information
- Ironing room
- Luggage room
- Taxi order
- Wake-up call

## SERVICES AGAINST PAYMENT

- Imported alcoholic beverages, bottled beverages, fresh fruit juice, espresso coffee
- Tennis court with lighting and equipment
- Mini football and volleyball outside animation program
- Pool, foosball and electronic games in the Game room
- Services and treatments in the Relax zone
- Safety deposit box in the hotel rooms
- Telephone, fax, copying services
- Rent of bathrobe, kettle, stroller, umbrellas
- Laundry services
- Parking lot
- Doctor
- Currency exchange

## ADDITIONAL INFORMATION

- Alcoholic drinks are not served to guests under 18 years of age.
- Smoking is allowed only in the designated areas.
- Hotel Kristal is certified according to ISO 9001:2015/HACCP.
- check-in time – after 15.00 h.
- check-out time – until 12.00 h.

*Hotel Management reserves right to change the given information regarding dates and opening or the working hours of some objects in the hotel without prior notice.*